

June 16, 2018

Dawne Kramer

Maragret E. Moul Home

2050 Barley Road

York PA 17408

Dear Ms. Kramer,

Earlier this week I was biking on the Rail Trail when I passed two of your staff biking, each with one of your residents secured on the front of the bike in a special seat. This is the third or fourth time during the past few years that I have encountered your residents and staff engaged in this activity, and it is heartwarming. As a biker myself, I recognize that riding a bicycle that includes another individual and an extra chair is no easy feat, but what fun to be out on the Trail!

More important is that each time I have observed your residents and staff interacting in the parking lot or at a picnic table, the interaction has been kind, respectful, and sometimes also humorous. Your staff have treated the residents with the care and compassion that they deserve. I've also had the opportunity to see them at the Springettsbury outdoor amphitheater, as well as at other community activities.

I'm writing now because I want to thank you and your staff for the work that you do and the service that is provided to your residents. You are a great example of what can be done when agency staff are trained well, work as a team, and all seem to genuinely enjoy their work with the residents.

Sincerely,



Cora Dzubak